

College of Lake County Strategic Plan

Mission

The College of Lake County is a comprehensive community college that delivers high quality, accessible learning opportunities to advance student success and strengthen the diverse communities we serve.

Vision

The College of Lake County strives to be an innovative educational institution offering exceptional learning experiences and to be widely recognized for student success, business and community partnerships and for the achievements of faculty, staff and alumni.

Values

We hold these values to be the cornerstone to fulfilling the College's mission.

- 1. Learning: Compels us to create an atmosphere of academic excellence and life-long learning by pursuing the best ideas, approaches, and methods.*
- 2. Integrity: Requires us to work together honestly and respectfully.*
- 3. Quality: Commits us to ongoing continuous improvement and excellence.*
- 4. Service: Calls on us to serve as a force for improving the educational, economic, social and cultural quality of life of our students and the community.*
- 5. Accountability: Guides us to be responsible and exercise good stewardship.*
- 6. Diversity: Drives us to embrace and respect the uniqueness of students, employees and community members.*

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Goals and Objectives

1. Advance student learning, success and completion.

The college will help students identify and work toward their educational goals and prepare to participate in the workforce.

2. Maximize educational opportunity and equity in student outcomes.

The college will enhance, develop and promote educational opportunities and work to increase enrollment and external partnerships.

3. Promote excellence in the areas of Diversity, Global Engagement, Sustainability, and Wellness as strengths within the college and Lake County community.

The college will strive to build an inclusive community that recognizes, values and respects people of all cultures and ways of life while cultivating social justice, global citizenship and environmental responsibility.

4. Enable a culture of innovation, excellence and continuous improvement.

The college will promote employee engagement to create and sustain a culture of high performance, intellectual growth, collaboration and innovation that supports continuous improvement of academic programs and college processes.

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Glossary of Key Planning Terms

- ▶ **Mission** – who we are, what we do, who we do it for; establishes focus and constraints
- ▶ **Vision** – where we want to go in the long-term; what we want to be; something to strive for; short, easy to remember phrase is best
- ▶ **Values** – guiding principles that shape the behavior and expectations for all members and representatives of the College of Lake County; often require further definition to ensure what each value means in terms of expected behavior; should be a relatively short list that people can remember
- ▶ **Goal** – Broad statement to what is to be accomplished
- ▶ **Objectives** – A measurable statement about the end result that a service or programs is expected to accomplish in a given period of time. Operational intents that flow from an analysis of the college's goals
- ▶ **Action Plans** – Specific initiatives, activities, programs or events that lead to successful attainment of the Strategic Objectives
- ▶ **Key Performance Indicators (KPIs)** – A standard used to evaluate and communicate performance against expected results; helps the College of Lake County gauge progress toward effective implementation of strategy